

GATHERING BUSINESS REQUIREMENTS FROM THE CLIENT PERSPECTIVE

LC40.20A

Projects must meet the needs and expectations of the clients to be successful. The client expectations are set through the gathering and agreement on the requirements of the final solution. Most classes of this type focus on the process of gathering requirements. However, the process of gathering requirements can be made much easier if the clients understand the nature of requirements and how to provide them in a clear and precise manner. Therefore, this class is targeted at the people that are providing the requirements.

PREREQUISITES

- None

LEARNING OBJECTIVES

At the end of this class, participants should be able to:

- Understand the basics of projects and roles
- Recognize the various types of requirements
- Demonstrate multiple techniques for providing requirements
- Be aware of the rest of the requirements development process

WHO SHOULD ATTEND

- Clients, customers and all stakeholders that provide requirements
- Analysts and team members that want to understand the requirements process from a client perspective

COURSE OUTLINE

- Overview
- Types of requirements
- Elicitation of requirements
- The rest of the story

There are numerous exercises to reinforce the concepts taught in the class.

CLASS LENGTH

- One day (8 PDUs)