

## RECOVERING TROUBLED PROJECTS

PM35.00

When is the last time you worked on a project that was planned and executed perfectly and where you met expectations in terms of budget, deadline and product quality? Although no project is absolutely perfect, most projects are probably completed with an "acceptable" amount of problems and stress.

Of course, there are other projects that meet the criteria of "troubled". These projects have significant problems in meeting their deadline, budget or deliverables – perhaps all three. The purpose of this class is to help determine whether a project is "troubled" and if so, to lay out a process to turn the project around. A troubled project is too far gone to meet the original expectations. However, this class will show you processes and techniques designed to reset expectations and then to successfully deliver the project to meet the revised commitments.

### PREREQUISITES

- The attendees should have a solid project management background

### LEARNING OBJECTIVES

At the end of this class, participants will be able to:

- Determine if a project is "troubled"?
- Define and plan a recovery project
- Assess the cause of the troubled project
- Develop and activate a recovery plan
- Ensure the troubled project completes within revised expectations

### WHO SHOULD ATTEND

- Senior project managers and staff managers
- Senior staff members
- Senior client managers that will assist in recovering a troubled project

### COURSE OUTLINE

- Is the project "troubled"?
- Define and plan a recovery project
- Assess the troubled project
- Develop a recovery plan
- Activate the recovery plan
- Measure and monitor the recovery plan

There are numerous exercises to practice the concepts learned in the class.

### CLASS LENGTH

- One-half day (4 PDUs) **OR**
- One day (8 PDUs)